

East Cambs Parish and Community Forum | 2.00 -3.15pm | Weds 21 Sept 2022

Notes

Attending:

Izabella Wood – Care Home Support Team, CCC
Keith Horgan – Soham PC
Christine Sandley
Ellie Lee – Cambs CVS
Lauren Start – Social worker CCC
Kirsten Bennett – Chief Executive -Cambridgeshire Acre
Jennifer Curtis – SP Burwell
Sarah Bellow – CEO Pos+Ability
Annalise Lister – ECDC
Sarah Thomson – Age UK CAP
Carol Eagles – CEO Citizens Advice West Suffolk
Beth Petit – HAY (How Are You) East Cambs
Kathryn Buck – Community Link Worker Littleport
Lorna DuPre – DC for Sutton and CC for Sutton
James – Soham PC / Soham community Org
Zoe Dunstan – Healthy You
Sonia Walsh – Fordham PC
Jenny fletcher – Jigsaw Mag /Soham pumpkin fair
Maria Langford – CamSight
Steph Jones – ECDC Communities and Partnerships support officer
Christine Ambrose Smith – Littleport PC & DC
Lucy Amos-John – Sutton Timebank
Wendy Dunn – Alzheimer's Society
Jo Webber – Littleport PC & DC
Joanne Jackman – Community Navigator Care Network
Melanie Wright – ECDC
Ian Lindsay – City PC / Chair of Pos+Ability
Suzanne Lindsay – Earth
Val Antell – SP Staploe Medical Centre
Sarah Porter – SP Ely
Pearl Charalambous – SP St Marys Ely
Paul Webb – Vice Chair Burwell Parish Council & Burwell Day Centre Trustee
Stuart Coote – SP Staploe and Haddenham
Eluned Santos – Littleport PC
Hannah Firek – Community Liaison - Soham Town Rangers
Lewis Bage – Communities and Partnerships Manager – ECDC
Lianne Parrett – Fund Manager for Cultivate Cambs CCC
Liz Swift – Chair Burwell PC
Elaine Ellis – SP Littleport
Ashling Bannon Integrated Neighbourhood Programme Manager for East Cambs
Rachel Northfield - Integrated Neighbourhood Project Manager for East Cambs
Debbie Price - Libraries District Manager
Giles /Dave - Lighthouse Centre
Chris Swarbrick – Community Connector Think Communities
Wendy Lansdown – Place Coordinator Think Communities - East Cambs team
Caline Easey – Community Connector Think Communities - East Cambs

Ashling Bannon - Dementia and Carer Friendly Communities – East Cambs

- Additional support needed for carers
- Cost of living crisis at the fore
- Waiting lists are long for memory assessment clinics
- 8-9000 carers but identified approx. 1200 650 people living with Dementia registered through Ely PCN
- How do we identify more carers earlier/how do we ensure people living with dementia/concerns around memory get support earlier ?
 - Have developed a new role – Ely PCN/CCC funded role in partnership with Caring Together
 - Using SystmOne they will be able to proactively contact people who may be looking after a family member/friend earlier
 - A champion for people living with dementia and carers across the East Cambs – Arranging Dementia Friends and Carer Awareness training
 - They will manage and develop the short break service which has been piloted for a year already in East Cambs – local volunteers supporting local families to give carers a break
 - Closing date on the 2nd Oct – Action for all – please share Job advert - Click [HERE](#) to apply or for more information.
 - How could local communities feel more inclusive for people living with dementia and carers? One way is to develop carer/dementia friendly communities

Kathryn Buck – Community Link Worker for Littleport

- A community link worker for older people – supporting them to feel less isolated – signposting to other services
- Putting on events for more mature residents and creating a more aware village in terms of dementia
- Working with agencies such as Alzheimer's Society, Parish Councils, Think Communities etc
- Meetings and discussions about what the need was in the Littleport community. Is there a need? Concluded that there definitely is.
- Held a coffee morning recently. A generic one for carers – a catch all offering. 9 people attended. Feedback included a testimony that some had never attended anything since lockdown. The need for them was welcomed by them and anticipation for another one. 2 more coffee mornings to follow this year. Still in pilot mode to see what develops following these meetings – a café or events etc. Looking at next steps regarding this.
- An emergent and organic way to see what happens and what is most useful, will shape our plans in response to what we find. Been to St Ives where they run a successful project for those with dementia and their carer, which has been useful and helpful.

Wendy Dunn – Alzheimer's Society

- The Alzheimer's Society has changed what they did 2 years ago and they broadened their reach. From start to end of life.
- Newest service – pre assessment support – for anyone who is worried about their memory or who are on a memory clinic waiting list. They have 2 workers who offer support. Majority of people may never get that proper diagnosis.
- Their role is to understand what is happening and find ways to cope and refer to on going support.
- Standard dementia care service is where they will go after this. Referrals have dropped dramatically in East Cambs. Tracy Ralph provides face to face support in Littleport and Burwell and then soon to Staploe.
- Lots of effort to publicise this service.
- For carers further down the line or heading for crisis or not coping, there is intense support. Calls can be made every day to put plans in place for them – strategies to cope or listening, support for as long as they need

- Delirium service – carers looking after people who symptoms have increased because of infection. Intense support is offered.
- Online groups have worked very well. Service users seem to like this offering. Another support might be on hand to help them become more digitally savvy to help them access this support.
- Carers information and support programme – education and support. These happen every month.

Suzanne Lindsay – Earth

Suzanne is Chair of a horticultural service for those with learning disabilities at Larkfield in Ely. Use their facilities for a wider range of individuals through gardening. 2 paid members of staff. The hope is to start a gardening club for people living with dementia and offering a safe space for those with mental health concerns. Developing a sensory garden. Looking at requirements to support all. Have to charge as a service and need further funding.

Ashling – how can we work together to make our communities more dementia and carer friendly - more inclusive for all?

Q – Fordham – can we have data to see who and where these individuals are and how we can as a village do more. Soham? Fordham attendees to liaise with Ashling.

Jenny from Jigsaw and Keith to explore potential for Soham

Ashling – Vaccination programme Haddenham, Burwell, Littleport, Staploe – Oct 1st to start the rollout. All eligible will be offered flu and covid at the same time but separate jabs. Everyone over 50 will be contacted and offered both, health and care staff. Vaccinate the oldest and most vulnerable first. Can book into any of the 4 sites. Between now and Xmas hope to vaccinate 26000 people. Might be some evening clinics in Littleport. National team has also been sending out invites. Texts will be going out. If coded as housebound, clinicians will have at home.

Rachel – covering Healthy You regarding FAME (Falls prevention services) FaME - Falls Management Exercise Programme - Healthy You

- Referrals can come from anyone
- Can do online form but may need support
- Telephone number if preferred
- Not home visits
- Not strict inclusion criteria – looking at those over 65
- Don't need to have had a fall to apply
- Invited to have a falls assessment – check meds, eyesight etc and if it can't be addressed, will refer on
- FAME Falls management exercise programme – several locations St Ives, Huntingdon, Lighthouse centre in Ely – balance and strength exercises, a weekly 1 hour class over 24 weeks. Once this programme finishes, there are other programme which can provide ongoing support.
- Currently on HAY (How Are You East Cambs) directory [Home - How Are You East Cambs \(hayeastcambs.co.uk\)](http://Home-How-Are-You-East-Cambs(hayeastcambs.co.uk))

Kirsten Bennett – Cambs Acre

Warm Hubs!

- Up to 20 hubs have registered interest
- Assessing the hubs currently for whether they are fit for use e.g. the building, their volunteers etc
- A welcoming place and focussed on the individual communities
- Standard support with cost of living advice / a flexible model
- Training for volunteers plus 2 hours training which is online
- Branding available so each hub is accredited

Q – Updates will be available? yes plus a Facebook page for all – live first week in October

Posters for communities also to advertise it and get the message out

Q – Giving advice on cost of living is this for volunteers to advice? Yes a small amount but external agencies will be invited to come along to give this

Q – Where are the volunteers coming from? 3 volunteers have to be available to enable a hub – they may be already affiliated with that hub / others have gone out recruiting

Q – South and East Cambs only? Yes, at present. Cambridge City Council are doing something similar.

Q – If I have a volunteer to help where should I direct them? Send to Cambs Acre and also the hub themselves if they know

Q – Have Burwell Day Centre volunteered? Yes they have come forward and will look to expand their offering. Lots of Day centres have come forward and its not just for old people. Lots of churches have come forward. A pub where there has been no other setting. Libraries also.

Q – How will we reach really isolated people and less mobile? Transport too? Community car scheme under pressure! Hopefully neighbours and friends may be able to support with this in spreading the word and lifts etc. Pressures with social car scheme – perhaps people might volunteer more locally for a short period.

VCAEC might be able to recruit volunteers through the hubs potentially? But more focus maybe on friendly neighbours...

Paul - Burwell for our Day Centre we have our own minibus transport. We can also serve surrounding villages

Q – how long will hubs run for? March currently. We will be evaluating the whole process as to how it works and feedback.

Q – wifi available? Yes

Q – refreshments and ongoing heating – who pays? The funding is there to pay for additional hours for heating– no charity will be out of pocket

Q – where is the funding coming from? Integrated Care system

Q – Are dogs allowed? Maybe

Social Prescribers would be a great resource to signpost!

Also posters for the vaccination centres esp the first cohort

Mobile libraries also...

Debbie Price - Cost of Living Event

Event with lots of info, face to face signposting event happening at Ely Library. Lots of advice and info in one place. Messaging to people who need it most for dissemination. 27th October 9.30-2pm

Newsletter

Please email Caline to insert news or information on your community group to Caline for the East Cambs Newsletter (Last edition of newsletter)

Caline.easey@cambridgeshire.gov.uk / Subscribe here: [Subscribe here link](#)

Please submit articles, news, info to me – around 100 words with a GDPR friendly photo and or logo

ECDC

Steph – community groups funding (get info from Steph) deadline end of the month - <https://www.eastcambs.gov.uk/finance/east-cambridgeshire-community-fund>

Pumpkin Fair in Soham on Sat

Appreciative Enquiry

Appreciative enquiry report findings (<https://sway.office.com/TOLGinUV9yAcL8VQ?ref=Link>) and follow up workshop next week online...

Updates

Next meeting date: 16th November 2pm online. If there is an something you would like to bring contact caline.easey@cambridgeshire.gov.uk

Notes on BRC Steering Group Meeting - Jubilee Reading Room 28/9/22, 11.30am

Present: Lea, Jenny, Liz

1) Go through action points from 24 Aug meeting

All action points completed – well done everybody

2) Update from refreshments group

Liz updated us on yesterday's sub-group meeting. Those attending were Lou, Christine, Sara, Emma, Sylvia and Liz (Gerri absent, unwell). The supply of baking and drinks etc has been planned. Service will be from the new servery.

We then discussed:

Reimbursement Anyone baking or buying supplies should obtain a receipt that lists only the items for which reimbursement is to be claimed.

Price list We agreed that there would be a price list for refreshments rather than a list of "recommended donations". The price list will also display allergy information.

Cash only For the first Repair Cafe we will only accept cash. All publicity and relevant signage in the hall should make this clear. A float will be required for the cafe.

3) Update on booking system progress

Lea demonstrated the draft Repair Cafe website and repair booking form, developed by Mike C, which look very good. Mike has also created a spreadsheet that summarises details of the repairers. All files are available on the Burwell Repair Cafe's Google Drive. Standard response emails are being created to handle communications with repairers.

4) Update on admin role progress

Pat Cleary has volunteered for this role. Lea has been waiting for Nicole (CCF) to clarify some points on the paperwork. The reply came yesterday, so Lea can now complete Pat's briefing.

5) Update on repairers

We have received 6 completed questionnaires (or equivalent information by email). 2 are not available for the Nov 6th and 5 have not responded as yet. Lea will contact the most promising of the non-responders to find out if they are still interested.

By early next week we will know which repair skills we are missing. Lea will then contact Nicole to request Cambridge repairers to help us out.

6) Go through Repair Cafe flowchart

We have done or planned almost everything in the flowchart, but a few items needed further discussion.

- a) Ask Nicole whether CCF have any leaflets promoting carbon reduction or other environmental initiatives we could display at the Repair Cafe [Lea].
- b) Do we need to buy a website domain for the Burwell Repair Café (by coincidence, Mike C sent information about this just after the meeting). [Lea]
- c) We will make further enquiries with BPC's insurers to see whether cover can be extended to include the Repair Café. If it cannot, we will accept E&G's quotation, but this would mean requesting additional funds from BPC.

7) Discuss timetable to 6th Nov.

Went through draft timetable that Lea had prepared. Updated version to be circulated separately [Lea]

End

Yvonne Rix

From: Fens Reservoir Project Team <info@fensreservoir.co.uk>
Sent: 15 September 2022 10:21
To: Yvonne Rix
Subject: Information on Anglian Water's proposed new reservoirs
Attachments: Anglian Water - stakeholder briefing pack - September 2022.pdf

Dear Yvonne Rix

Our plans to build two new reservoirs in the East of England, one in the Fens in partnership with Cambridge Water, and another in Lincolnshire, are progressing well and we'll soon be moving to consultation.

To provide an overview of the projects and help our stakeholders prepare for public consultation in the autumn, we've produced a stakeholder briefing pack which is attached to this email.

This pack is a useful guide to the proposed reservoir projects, and gives a summary of why they are needed, the benefits they could bring and the factors we've considered to identify locations.

In August, we hosted a webinar for councillors to introduce the reservoirs. It was great to hear from so many of our stakeholders and we hope you found the session informative.

For those that weren't able to attend, the briefing pack covers many of the topics discussed in the webinar.

In response to the questions raised at the meeting, we've collated information on our proposals which we've included below. We hope this is helpful.

Further information about our proposals can be found on our website here: www.anglianwater.co.uk/new-reservoirs

We'll keep you updated as the project progresses. If you would like any further information, please don't hesitate to get in touch.

Kind regards

Adam Speed
Stakeholder Engagement Lead – Major Projects

Anglian Water Services Limited
Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire, PE29 6XU

Q. What planning process will the reservoirs go through?

A. Both projects are classified as Nationally Significant Infrastructure Projects (NSIPs). In order to build them, we would need to apply to the Planning Inspectorate for a Development Consent Order (DCO).

Q. What water sources will be used to fill the reservoirs?

A. We plan for the Lincolnshire reservoir to be fed from the River Witham, supported in turn by the River Trent. The Fens reservoir will be served primarily from the Great Ouse catchment. The abstraction will mostly be taken in the winter and stored up for use in the summer and dry periods.

Q. When will the location of the reservoirs be announced?

A. We are preparing to launch our first phase of consultation in the autumn. We will announce the proposed locations for the reservoirs at this point. The consultation will ask for feedback on our proposed locations, the concept designs for each reservoir and the benefits they could create.

Q. When will you notify potentially affected landowners?

A. We will contact potentially affected landowners and occupiers in the coming days. We will also notify appropriate elected representatives, so that they can be prepared to offer assistance if called upon.

Q. How will the reservoir projects be funded?

A. The cost of the projects will ultimately be funded via water company customer bills, given that our customers will benefit from these supplies. In order to ensure the best possible value through a competitive process, our regulator Ofwat has proposed delivery mechanisms which involve third party providers delivering, owning and maintaining these assets.

Q. How will seldom heard groups be consulted?

A. As part of our ongoing conversations with local authorities, we've been exploring how we can best ensure that our consultation in the autumn provides an opportunity for everyone to share their thoughts on our proposals. We've identified a shortlist of approximately 50 seldom heard groups per reservoir and are contacting these groups to ask for their guidance on how best to engage with the people they represent.

Q. How will leakage be prevented? Is Anglian Water still focused on current water delivery?

A. Anglian Water continue to lead the water sector in tackling leakage, exceeding our regulatory targets in excess of 10 years running with water lost per kilometre at half the national average.

Q. Will both reservoirs serve Anglian Water customers and what increase in water supply will they provide?

A. Both reservoir projects combined will provide an additional 210 million litres of water per day to Anglian Water customers, with 160 million litres from the Lincolnshire reservoir and 50 million litres from the reservoir in the Fens. The proposed new reservoir in the Fens is being developed in partnership with Cambridge Water and would supply water to both Anglian Water and Cambridge Water customers.

Q. Will the new reservoirs create new jobs for local people?

A. Our ambition is that both the construction phase and longer-term operation of the reservoirs will create significant opportunities for job creation in the region.

Q. As the reservoirs will not be fully operational until the mid-2030s, what is your interim solution to ensure sufficient water supply?

A. We're working with our customers to reduce water consumption and are leading the industry on reducing leakage. We have committed £7.5million to 49 flood protection schemes. Work is already underway in a half-billion-pound investment to lay hundreds of kilometres of new, interconnecting pipes to bring water from the wettest areas in the north of Lincolnshire to the drier areas in the south and east. We are also installing over one million smart meters in customer homes, and delivering a multitude of abstraction reduction programmes.

New reservoirs in the Fens and Lincolnshire



September 2022

Introduction

We are investing in two new reservoirs – one in Lincolnshire, and another in the Fens in partnership with Cambridge Water. Together, these reservoirs will help protect water supply long into the future. They will ensure people and businesses have the water they need, while providing resilience to future droughts and the effects of climate change.

Why the reservoirs are needed

Every five years, Anglian Water is required to produce a Water Resources Management Plan (WRMP) setting out how it will manage water supplies over a minimum of the next 25 years. As part of this adaptive planning process, our 2019 WRMP identified a number of strategic solutions that could significantly increase future supply. These solutions include two new reservoirs in the Fens and Lincolnshire.

We are in the driest region in the UK making us particularly vulnerable to climate change impacts. These reservoirs will help protect you from future climate events, including hotter summers and potential future droughts. Having the capacity to store more water will also help us reduce the amount of water we need to abstract from rivers and groundwater.

Our region is one of the fastest growing in the country. It is estimated there could be more than 175,000 new homes built over the next five years. These reservoirs will provide the capacity the region needs to grow sustainably.

The reservoirs are needed to:

- Meet the challenges of climate change
- Protect and restore habitats and wildlife
- Provide for a growing population

About the reservoirs

Together the reservoirs will provide enough water for approximately 750,000 households.

Reservoir in Lincolnshire: Our proposed reservoir in Lincolnshire would store water during winter when flows are at their highest, for when it is needed. To date, in the early development of these water resource options we have been developing these plans in partnership with Affinity Water. Moving forward, it is likely that the reservoir in Lincolnshire will be progressed solely for Anglian Water customers. We anticipate that the reservoir will be able to supply around 160 million litres of water per day to our customers throughout the year.

Reservoir in the Fens: We are working in partnership with Cambridge Water to progress proposals for the reservoir in the Fens, which would supply water to customers of both companies. It will increase water resource availability by capturing water during winter when it is plentiful. We anticipate that the reservoir will be able to supply around 100 million litres of water per day throughout the year.



Key benefits

By securing the supply of water long into the future, we can unlock new opportunities for the region to thrive. The reservoirs will also generate a wide range of environmental, social and economic benefits for the region, including:



WILDLIFE

Habitats for wildlife, including the possibility of space for new wetlands



BUSINESS

Opportunities for local business to thrive with the potential for leisure activities



LEISURE

Places to explore such as new visitor parks, footpaths, cycle paths and other natural spaces

Identifying locations for the proposed new reservoirs

Since late last year we've been reviewing potential sites for the reservoirs.

In these early stages, we appraised sites based on a range of different factors to create a long list which is then reduced to a site or sites that best balances all the factors we must consider.



Some of these key considerations include:

- The environment
- Impact on people and communities
- Heritage
- Land use
- Existing water courses
- Engineering requirements
- Existing infrastructure



What's happening now

We are still at the very early stages of the project and are close to finalising our work to identify the best performing location for each of the reservoirs.

To help local people understand more about the new reservoirs and why they are needed, we are providing an update this summer, ahead of a consultation in the autumn.



We've created a new website and film which you can view at:

www.anglianwater.co.uk/new-reservoirs

We're also contacting stakeholders across the region to make sure they are aware of plans and what comes next.

What happens next

In the autumn we will be announcing more details about our proposals for both reservoir projects.

This will include our proposed locations and our assessment on what we will need to do to deliver them responsibly by minimising any impacts on the environment and local communities. It will also include more information on the benefits they could create for people and the environment.

Due to their strategic importance to our future water supply, both projects are classified as Nationally Significant Infrastructure Projects (NSIPs).

These are projects that are publicly examined, after which the government provides the final approval to proceed, including the planning permission.

This permission is called a Development Consent Order (DCO), and the legal process to obtain consent under the

Planning Act 2008 is tightly regulated by the Planning Inspectorate. You can find out more about this process on the Planning Inspectorate's website:

<http://infrastructure.planninginspectorate.gov.uk>

There are many obligations and requirements that any organisation looking to obtain a DCO must commit to.

One key requirement is to undertake comprehensive community and stakeholder engagement on the project. That means, to offer clear communication about the project process, and create an environment which will allow communities and stakeholders to easily share their views and help shape the development of the proposals.

Consultation

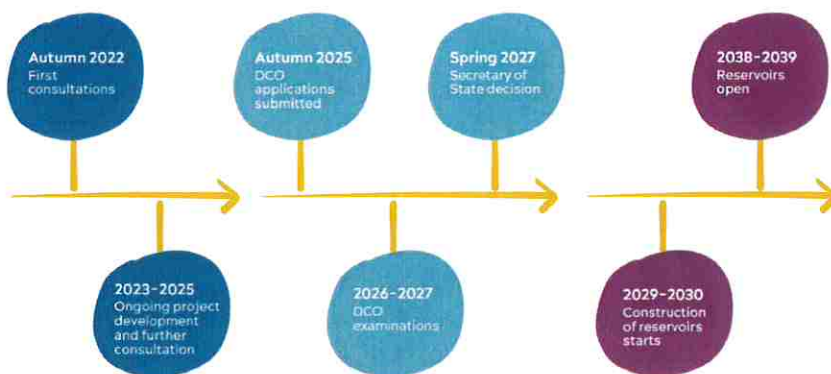


In the Autumn, we plan to hold our first public consultation for each project. This will provide an opportunity for you to fully understand our proposals and provide feedback. We anticipate this will be the first of three phases of consultation.

We will focus the consultation on the communities nearest to each proposed site and ensure everyone who feels they're affected is aware of each project and has the opportunity to provide feedback.

We'll hold community events where our team will be available to talk through the project and answer any questions.

Your feedback is a vital part of the process as we will listen to your views and consider how they can help shape the project going forward.



Get in touch

Our next important announcement will be in the autumn when we will provide information about the proposed sites for the reservoirs, and launch the consultation.



We will continue to keep communities and stakeholders up to date on our plans for the reservoirs.



For more information about our work to date and what happens next please visit our website.

www.anglianwater.co.uk/new-reservoirs

If you have any questions or would like to get in touch, please contact us on:



Reservoir in the Fens: info@fensreservoir.co.uk

Reservoir in Lincolnshire: info@lincsreservoir.co.uk